



To Members of the General Law Committee

February 22, 2022 Public Hearing

RE: SB 121 --- Fair Right to Repair

### **STATEMENT IN SUPPORT OF SB 121**

The National Association of Mutual Insurance Companies (NAMIC)<sup>1</sup> and its members, thank you for the opportunity to express support for the legislation referenced above and urge additional amendments that would provide consumers with additional benefits.

Property & Casualty insurers operate in a hyper-competitive marketplace, which provides consumers greater choice, better service, and lower premiums for insurance products that meet their specific needs. Likewise, consumers benefit when there are competitive markets for replacement parts and repairs for their small electronic devices. For this reason, NAMIC supports this legislation. However, independent motor vehicle repair facilities face similar obstacles to obtaining parts and repair information as do small electronic repair businesses. In this legislation, vehicle manufacturers enjoy a “carve-out” or legislative exemption allowing them to limit the availability of certain replacement parts, repair manuals or diagnostic information available to affiliated repair facilities --- a practice that hurts consumers, limits choice, and drives up auto repair costs.

Accordingly, NAMIC requests that this legislation be amended to extend the right to repair provisions to vehicle manufacturers.

Thank you for your consideration.

Respectfully Submitted,

Rory Whelan

Regional Vice President, Northeast  
National Association of Mutual Insurance Companies

---

<sup>1</sup> The National Association of Mutual Insurance Companies is the largest property/casualty insurance trade group with a diverse membership of more than 1,400 local, regional, and national member companies, including seven of the top 10 property/casualty insurers in the United States. NAMIC members lead the personal lines sector representing 66 percent of the homeowner’s insurance market and 53 percent of the auto market.